



# Quality/ Business Management

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## New Standards & Editions

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CAN/CSA-ISO 9000-00, 2nd edition  
(Adopted ISO 9000:2000, 2nd edition)  
*Quality Management Systems—Fundamentals and  
Vocabulary* . . . . . \$90

This standard describes fundamentals of quality management systems, which form the subject of the ISO 9000 family, and defines related terms.

CAN/CSA-ISO 9001-00, 3rd edition  
(Adopted ISO 9001:2000, 3rd edition)  
*Quality Management Systems—Requirements* . . . . \$80

This standard specifies requirements for a quality management system to help an organization:

- demonstrate its ability to consistently provide products that meet the requirements of customers and regulators, and
- enhance customer satisfaction through the effective application of the system, including processes for continual improvement of the system and the assurance of conformity to the requirements of customers and regulators.

The ISO 9001 requirements are generic and apply to organizations of all types, sizes and products.

CAN/CSA-ISO 9004-00, 2nd edition  
(Adopted ISO 9004:2000, 2nd edition)  
*Quality Management Systems—Guidelines for Performance  
Improvements* . . . . . \$120

This standard provides guidelines beyond the requirements in ISO 9001 in order to consider both the effectiveness and efficiency of a quality management system. The focus is on achieving ongoing improvement, measured through the satisfaction of customers and other interested parties.

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## Proposed Adoption of Standards

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For more information about the proposed adoption of the following ISO standard, contact David Zimmerman at (416) 747-2479, or david.zimmerman@csa-international.org:

- ISO 10012:2000  
*Quality Assurance Requirements for Measuring  
Equipment*

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## Nouvelles parutions en français

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CAN/CSA-ISO 9000-00, 2<sup>e</sup> édition  
(norme ISO 9000:2000, 2<sup>e</sup> édition, adoptée)  
*Systèmes de management de la qualité—Principes essentiels  
et vocabulaire* . . . . . 90 \$

Cette norme décrit les principes essentiels des systèmes de management de la qualité, objet de la famille des normes ISO 9000, et en définit les termes associés.

CAN/CSA-ISO 9001-00, 3<sup>e</sup> édition  
(norme ISO 9001:2000, 3<sup>e</sup> édition, adoptée)  
*Systèmes de management de la qualité—Exigences* . . . 80 \$

Cette norme spécifie les exigences relatives au système de management de la qualité lors qu'un organisme

- a) doit démontrer son aptitude à fournir régulièrement un produit conforme aux exigences des clients et aux exigences réglementaires applicables,
- b) vise à accroître la satisfaction de ses clients par l'application efficace du système, y compris les processus pour l'amélioration continue du système et l'assurance de la conformité aux exigences des clients et aux exigences réglementaires applicables.

CAN/CSA-ISO 9004-00, 2<sup>e</sup> édition  
(norme ISO 9004:2000, 2<sup>e</sup> édition, adoptée)  
*Systèmes de management de la qualité—Lignes directrices  
pour l'amélioration des performances* . . . . . 120 \$

Cette norme fournit des lignes directrices qui vont au-delà des exigences de l'ISO 9001 afin de tenir compte à la fois de l'efficacité et de l'efficience d'un système de management de la qualité. L'obtention d'une amélioration permanente, mesurée par le biais de la satisfaction des clients et des autres parties intéressées, constitue le principal objet de cette norme.

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## Proposed New Projects

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For more information about the proposed development of the following new edition, contact David Zimmerman at (416) 747-2479, or david.zimmerman@csa-international.org:

- PLUS 9001, 3rd edition  
*ISO 9000:2000 Essentials*

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## Reaffirmed Standards

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CAN/CSA-Z234.3-89 (R2001) (pending new edition)  
*Guide for Selection and Use of Preferred Numbers*



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## Status of CSA Standards Projects

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**TYPE:** ns *new standard*; ne *new edition*; spec *special publication*; p *preliminary standard*.

**STATUS:** 1 *The project is under initial evaluation.*

2 *The technical content is being drafted.*

3 *The draft is undergoing an internal quality audit by CSA.*

4 *The publication is being processed for formal letter-ballot approval.*

5 *The approved publication will be for sale within 2–3 months.*

H *The publication is on hold.*

C *The publication has been cancelled. It will be removed from the next status report.*

<b>SUBJECT</b>	<b>NUMBER</b>	<b>TYPE</b>	<b>STATUS</b>
<b>Quality Assurance</b>			
Quality Assurance Requirements for Measuring Equipment	ISO 10012	ne	1
Generally Accepted Management Principles and Practices	Q900.1	spec	H
<b>Basic Engineering</b>			
Metric Practice Guide	Z234.1	ne	5