Proposed Adoption of Standards

Please note: Public comments about proposed adoptions listed in this issue are due by August 26, 2002.

For more information about the proposed adoption of the following standards, contact David Zimmerman at 416-747-2479 or david.zimmerman@csa.ca:

- ISO 10005
  Quality Management—Guidelines for Quality Plans
- ISO 10006
  Quality Management—Guidelines for Quality Management in Projects
- ISO/TR 10017
- ISO 10018
  Guidelines for Complaints Handling
- ISO/TS 16949:2002
- ISO 21095
  Guideline on the Selection of Management System Consultants and the Use of Their Services

Proposed Withdrawal of Standards

For more information about the proposed withdrawal of the following standard, contact David Zimmerman at 416-747-2479 or david.zimmerman@csa.ca:

- PLUS 9014
  ISO 9000 Interpretations

Withdrawn Standards

- CAN/CSA-Q396.0-91
  Guide for Selecting and Implementing the CAN/CSA-Q396-89 Software Quality Assurance Program Standards
- CAN/CSA-Q396.1.1-89
  Quality Assurance Program for the Development of Software Used in Critical Applications
- CAN/CSA-Q396.1.2-89
  Quality Assurance Program for Previously Developed Software Used in Critical Applications
- CAN/CSA-Q396.2.1-89
  Quality Assurance Program for the Development of Software Used in Noncritical Applications
- CAN/CSA-Q396.2.2-89
  Quality Assurance Program for Previously Developed Software Used in Noncritical Applications